

GRETEX SHARE BROKING LIMITED

(FORMERLY KNOWN AS: GRETEX SHARE BROKING PRIVATE LIMITED) A-401, FLOOR 4TH, PLOT FP-616, (PT), NAMAN MIDTOWN,SENAPATI BAPAT MARG, DADAR (W) S V S MARG MUMBAI 400013. EMAIL ID: COMPLIANCE@GRETEXBROKING.COM,PHONE: 022–6930 8500, CIN: U65900MH2010PLC289361

Annexure – B

Investor Complaints Data- Stock Broker

Data for every month ending 31st January 2025

| S. No | Received from | Carried forward from previous month | Receive d during the month | Total Pending | Resolved | Pending at the end of the month** | | Average Resolution time |
|----------|-------------------------------|---|-------------------------------------|------------------|----------|---|---|-------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | | 7 | 8 |
| 2 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Stock Exchanges | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 6 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints

| S.No. | Year | Carried | Received | Resolved | Pending at |
|-------|-----------------------|---------------|------------|------------|----------------|
| | | forward from | during the | during the | the end of the |
| | | previous year | year | year | year |
| 1 | April-2021 - March 22 | 0 | 0 | 0 | 0 |
| 2 | April -2022- March 23 | 0 | 0 | 0 | 0 |
| 3 | April-2023 – March 24 | 0 | 0 | 0 | 0 |
| 4 | April- 2024 | 0 | 0 | 0 | 0 |
| 5 | May -2024 | 0 | 0 | 0 | 0 |
| 6 | June -2024 | 0 | 0 | 0 | 0 |
| 7 | July- 2024 | 0 | 0 | 0 | 0 |
| 8 | August-2024 | 0 | 0 | 0 | 0 |
| 9 | Sept -2024 | 0 | 0 | 0 | 0 |
| 10 | Oct -2024 | 0 | 0 | 0 | 0 |
| 11 | Nov -2024 | 0 | 0 | 0 | 0 |
| 12 | Dec -2024 | 0 | 0 | 0 | 0 |
| 13 | Jan- 2025 | 0 | 0 | 0 | 0 |
| 14 | Feb-2025 | | | | |
| 15 | March-2025 | | | | |
| | Grand Total | 0 | 0 | 0 | 0 |



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Trend of annual disposal of complaints -Broking

| S. No. | Year | Carried forward from | Received during the | Resolved during the | Pending at the end of the |
|--------|-------------|-------------------------|------------------------|------------------------|------------------------------|
| | | previous year | year | year | year |
| 1 | 2017-18 | 0 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 0 | 0 | 0 |
| 3 | 2019-20 | 0 | 0 | 0 | 0 |
| 4 | 2020-21 | 0 | 0 | 0 | 0 |
| 5 | 2022-23 | 0 | 0 | 0 | 0 |
| 6 | 2023-24 | 0 | 0 | 0 | 0 |
| 7 | 2024-25 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |



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Annexure – C

Investor Complaints Data- Depository Participants

Data for every month ending 31st January 2025.

| S. No | Received from | Carried forward from previous month | Receive d during the month | Total Pending | Resolved | Pending at the end of the month** | | Average Resolution time^ |
|----------|-------------------------------|---|--|------------------|----------|---|---|--------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 2 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Depositories | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 6 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of monthly disposal of complaints

| S. No. | Year | Carried forward from previous month | Received | Resolved | Pending |
|-----------|-------------|--|----------|----------|---------|
| 1 | April- 2024 | 0 | 0 | 0 | 0 |
| 2 | May -2024 | 0 | 0 | 0 | 0 |
| 3 | June -2024 | 0 | 0 | 0 | 0 |
| 4 | July- 2024 | 0 | 0 | 0 | 0 |
| 5 | August-2024 | 0 | 0 | 0 | 0 |
| 6 | Sept -2024 | 0 | 0 | 0 | 0 |
| 7 | Oct -2024 | 0 | 0 | 0 | 0 |
| 8 | Nov -2024 | 0 | 0 | 0 | 0 |
| 9 | Dec -2024 | 0 | 0 | 0 | 0 |
| 10 | Jan- 2025 | 0 | 0 | 0 | 0 |
| 11 | Feb-2025 | | | | |
| 12 | March-2025 | | | | |
| | Grand Total | 0 | 0 | 0 | 0 |



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Trend of annual disposal of complaints -DP

| S. No. | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|-------------|--|--------------------------------|--------------------------------|--------------------------------------|
| 1 | 2017-18 | 0 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 0 | 0 | 0 |
| 3 | 2019-20 | 0 | 0 | 0 | 0 |
| 4 | 2020-21 | 0 | 0 | 0 | 0 |
| 5 | 2022-23 | 0 | 0 | 0 | 0 |
| 6 | 2023-24 | 0 | 0 | 0 | 0 |
| 7 | 2024-25 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |